

Hexa Hexa!

Terms of Service

English

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These Terms of Service govern Hexa Hexa!, its open beta and the website at hexahexa.net. The separate Privacy Notice explains how we handle personal data and how you can exercise your rights.

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1. Who provides the service

Hexa Hexa! is an online strategy card game operated by Mikołaj Wiśniewski, a sole trader conducting business under the name LYNXCODE Mikołaj Wiśniewski, Polish tax identification number (NIP) 5662028075, with a contact address at ul. Południowa 21B/1, 06-450 Głinojeck, Poland. Its companion website is <https://hexahexa.net>. These terms cover the website, player account and game. In this document, 'we' means Mikołaj Wiśniewski operating that business. The service also uses technical hosting and delivery domains; the website address is not a list of every server contacted by the game.

Contact us about the service, complaints, account closure or privacy at contact@hexahexa.net. Include your username and a description of the request. Do not send your password, authentication tokens or unredacted diagnostic logs.

2. Eligibility, accounts and agreement

The operator is targeting a PEGI 12 content rating. No official PEGI rating has been assigned to the game. The minimum account age is 13, separately chosen from that content-rating target. A content rating does not by itself determine capacity to enter a contract or consent to personal data processing.

You must be at least 13 years old to use Hexa Hexa! or create an account. If the law where you live does not allow you to enter this agreement independently, a parent or legal guardian must enter it on your behalf or authorize it where the law permits. Where processing relies on consent and applicable law requires parental authorization, that authorization must be obtained and verified as required before the processing starts. The 13+ minimum does not replace these requirements.

To create an account you provide an email address, username, selected country and password. Use an email address you control and provide accurate registration information. Choose a username that does not impersonate someone else or contain unlawful or abusive content. Your username and selected country are visible to other players, so avoid including private information in your username.

Keep your credentials private and tell us if you believe someone has accessed your account without permission. You may change or reset your password using the website. Do not sell, transfer or share access to accounts, or attempt to access someone else's account. You are responsible for your own conduct; you are not automatically responsible for unauthorized activity that you did not cause or enable.

When registering, you are asked to agree to these Terms of Service and acknowledge that you have read the Privacy Notice. Accepting the terms is not blanket consent to personal data processing. These terms apply from their effective date once you accept them; they do not retrospectively change an earlier agreement. Existing players will be asked to accept them where required.

3. Playing and access to the game

Subject to these terms, you may download and use the game for personal, non-commercial play. We and our licensors retain rights in the game software, artwork, audio, names and other content. Rights granted by applicable law and third-party software licences remain unaffected.

The open beta is planned to launch on 2 October 2026. The operator intends worldwide distribution through Google Play and the App Store, subject to availability in the relevant storefront. You need a supported device and an internet connection. Available downloads and features may differ between platforms. Install required compatibility and security updates. We may maintain, update and rebalance the game, and temporary interruptions can occur during maintenance or faults. The open beta may contain bugs and incomplete features; calling it a beta does not remove your mandatory legal rights.

Practice uses computer-controlled opponents. Casual and ranked matchmaking may also pair you with computer-controlled opponents; a match in those modes is not a promise of a human opponent. Ranked

results, including results against those opponents, can affect your rating. Bot decisions use algorithms running on our own servers. If internal bot processing fails, the game can continue with an empty action for that phase.

Time limits shown in timed modes apply to player submissions. If no valid submission reaches the server before its final deadline, the game can submit an empty action for that phase and continue. The server resolves action order and deadlines, including a short network allowance. A late submission or cancellation may be rejected even if a device displays an older state. Practice currently has no turn limit.

4. Free beta rewards and virtual items

The current open beta does not offer real-money gem purchases. The store lets each account claim 475 free gems, followed by a rolling 24-hour wait from a successful claim. Separate daily rewards and challenges may also award items or currency. The game displays eligibility, balances and available rewards.

Gems and shards are virtual game currencies. They can be spent on eligible cards, booster packs, avatars or dice skins. Booster packs have randomized contents; opening a pack does not guarantee a particular card unless an offer expressly says so. Outcomes can also depend on your existing collection and previous pack openings, including duplicate-protection and pack-opening counters. These virtual items are for use within the game, are not money or an investment, and have no service-supported cash redemption or player-to-player trading.

We may change future rewards, item availability and game balance with appropriate notice where required. These terms do not give us an unrestricted right to remove earned items or erase progress. Errors, duplicated grants or rewards obtained through abuse may be corrected proportionately; you may contact us to dispute a correction.

If paid features are introduced, their price, payment process, applicable purchase terms and consumer rights will be provided before any charge. This document does not authorize charges, subscriptions or a waiver of statutory refund or withdrawal rights.

5. Fair play and acceptable use

Do not cheat, manipulate match outcomes or ratings, use unauthorized automation to play or claim rewards, knowingly exploit bugs for an advantage, falsify game actions, evade access controls or restrictions, or obtain another player's private information without permission. Do not disrupt servers, distribute malware through the service, or use the service for unlawful, fraudulent, threatening or harassing conduct.

Report suspected vulnerabilities privately to contact@hexahexa.net with enough detail for us to investigate. Avoid accessing other players' information or disrupting the service. Nothing here restricts rights that cannot lawfully be restricted, including applicable rights relating to interoperability, security research or reporting unlawful conduct.

We may investigate credible reports and use relevant account, gameplay, transaction and security records to protect players and fair competition. Where justified, we may correct affected results or balances, restrict features, or suspend or close an account. Measures should reflect the seriousness and recurrence of the conduct. Where lawful and practical, we will explain the reason and allow you to contest it by email. Urgent protective action may precede that explanation.

6. Ending use, changes and complaints

You can stop using the game at any time. To delete your account, sign in at hexahexa.net, open My account and request deletion using your current password. We send a confirmation link to your registered email address, valid for 60 minutes from the request. Opening that link does not delete anything: enter your password and explicitly confirm on the confirmation page. Finish or surrender your current game and leave matchmaking before confirming. Deletion permanently ends access and removes account progress, collections and virtual currencies. You can also contact contact@hexahexa.net if you need help or cannot access your account; we may need proportionate information to verify your request. The Privacy Notice explains remaining data handling. Uninstalling the app or logging out does not delete the server account.

Material changes to these terms will be communicated before they take effect, with an explanation and reasonable advance notice unless a legal or urgent security reason requires a faster change. Where new acceptance is required, we will ask for it. Changes will not retrospectively remove rights you already have. You may stop using the service if you do not agree to a change.

If the service is permanently discontinued, we will give reasonable advance notice where possible and respect any applicable rights concerning unused paid services, data access and account closure. Contact us with complaints, including relevant dates and your username, so we can investigate and respond within the period required by applicable law.

7. Your legal rights

Nothing in these terms excludes or limits mandatory consumer or data protection rights, liability for fraud or intentional misconduct, or any other liability that cannot lawfully be excluded or limited. Where consumer law gives you remedies for a defective digital service, those remedies remain available, including where the relevant law covers a service supplied without a monetary payment.

Responsibility for loss is determined by applicable law and the circumstances, including each party's actions. We do not guarantee uninterrupted access, particular match results, ratings or randomized rewards. This is not a general disclaimer of responsibility for our own breaches.

You retain any right to bring a claim before a competent court or complain to a competent authority. These terms do not impose mandatory arbitration or require consumers to give up protection provided by the law of their habitual residence. If a provision is unenforceable, the remaining terms continue only to the extent permitted by law.